SYLLABUS FOR 2023/2024 ENROLMENT
FORM OF STUDY: FULL-TIME PROGRAMME

GENERAL INFORMATION

1. **Course** Interpersonal communication

2. **Field of study** Computer Science

3. **Level of acquired education** First-cycle programme

4. **Number of ECTS credit 3**

5. **Number of hours per semester**

semester	lecture	classes	laboratory/foreign language course	project/practical classes	internship
I	15	30			

6. **Language of instruction: English**

7. **Lecturer** dr Izabella Andrzejuk, mgr Izabela Jaroszewska

DETAILED INFORMATION

8. **Preliminary requirements**
Proficiency in the Polish language

9. **Course objectives**
C1 To introduce the student to elementary knowledge of communication, including communication techniques and tools, opportunities and barriers to communication.
C2 To practice the skills of correct interpersonal communication, including models, elements of communication forms and other aspects of communication.
C3 To develop an attitude and awareness of proper communication as a competence which facilitates effective communication and the appropriate realisation of duties in a social and professional environment.

10. Field-specific learning outcomes in terms of knowledge, skills and social competences

A student who completed the course:	reference to field-specific learning outcomes
KNOWLEDGE	
EU01 Knows and understands non-technical conditions crucial for the IT profession, in particular related to correct interpersonal communication, including effective communication techniques and tools, communication barriers, etc.	K_W17
SKILLS	
EU02 Can practically apply the acquired knowledge of interpersonal communication, paying attention to improvement of own development and solving difficult situations in the social and professional environment	K_U21
EU03 Can plan and organise individual and team work, cooperate with others in the course of work in a team	K_U02
SOCIAL COMPETENCES	
EU04 Is ready, through appropriate communication techniques and tools, to cooperate for the benefit of the social and professional environment, including the proper implementation of assigned responsibilities.	K_K02
EU05 Is ready to critically evaluate his/her knowledge and perceived	K_K04

content, recognise the importance of knowledge in solving cognitive and practical problems, and seek expert advice when he/she has difficulty solving a problem independently

11. Course content

Course delivery method – lectures/classes

1. Message and communication - definition, basic features, elements and forms of the communication process.
2. Linguistic codes in communication.
3. Barriers in communication.
4. Communication in difficult situations.
5. Communication and gender.
6. Implicit and observable acts of communication.
7. Sender, receiver and their behaviour in communication.
8. Communication and stereotypes and prejudices.
9. models of communication and communicative competence.
10. Non-verbal communication - ways and competences.
11. Communication in a small group - leadership.
12. Communication in a small group - decision-making.
13. Active listening as an important element of communication.
14. Public speaking - presentation of a speech.
15. Informative and persuasive speeches.

12. Teaching tools and methods

1. Lecture in the form of a multimedia presentation

2. Discussion and explanation

3. Office hours

13. Assessment method (component, final)

1. Graded credit

2 Class participation

14. Student workload

Form of activity	Number of hours
1. Classes with direct participation of the teacher and office hours	55
2.Student workload	20
SUM	75
NUMBER OF ECTS CREDITS	3

15. Reference books

Primary:

1) S. Morreale i inni, Komunikacja między ludźmi: motywacja, wiedza, umiejętności, Warszawa 2020.

2) B. Kozyra, Komunikacja bez barier: jak rozumieć i być rozumianym, Warszawa 2019.

3) L. Jabłonowska i inni, Sztuka prezentacji: teoria i praktyka, Warszawa 2019.

Secondary:

1) J. Barney, Komunikacja interpersonalna, Warszawa 2009.

2) K. Adams, G. Galance, Komunikacja w grupach, Warszawa 2008.

3) D. Tworzydło, Komunikowanie organizacji w kryzysie: metody i modele ograniczania ryzyka, Warszawa 2022.

4) A. Holiday i inni, Intercultural communication: an advanced resource book for students, Abingdon 2021.

16. Assessment form - details

The basis for passing is a positive assessment of the final test. Maximum duration of the test - 15 minutes, The test consists of open and closed questions. The condition for obtaining a positive mark is to obtain more than 50% correct answers.

Methods of learning outcomes verification:
Knowledge: written test;
Skills: analysing, diagnosing and interpreting social and professional processes in computer science with an attempt formulate and undertake practical activities;
Social competences: participation in discussion, presenting opinions, building readiness (through interpersonal communication) to act in social and professional environment.

17. Other details concerning the course
1. Direct information about the issues of classes and a program content is provided by the teacher during classes and during office hours.
2. Classes will be held at AB in Biała Podlaska
3. Classes will be held in accordance with the current schedule
4. Office hours will be held in accordance with the applicable schedule